



**Pro 3K**  
Devoted to the HP 3000

## Expert Service for your HP 3000 Systems running MPE/iX

When you need the most comprehensive support for your HP 3000 system or applications you can count on Pro 3K to be there. We provide 24 x 7 technical helpdesk support with no answering service – you talk to the experts immediately. We have been in business and dedicated to the HP 3000 platform since 1988. We provide services tailored to the individual needs of each of our customers. Whether you need system administration, performance analysis/capacity planning, application development or migration assistance Pro 3K is your complete expert solution. We can provide all of our services remotely, but when necessary we'll be glad to work onsite. For any of our services at your discretion we can provide you with the complete solution, or we will gladly train your staff.

### System Administration

We are experts at all aspects of system administration. Here are just some of our areas of expertise:

- Automated system start up and shutdown procedures
- Proactive alerts via automated system monitoring of disk space, console replies, stopped printers, unscheduled jobs and more
- Setup of serial or network printers
- Network time protocol, FTP, telnet, web server and other system configuration
- Documentation and review of system configuration
- System log analysis
- System recovery strategy (It isn't a backup strategy; backups are part of the recovery strategy.)
- Analysis and corrective action for System Aborts, hangs and unexplained crashes.
- Installation of operating system patches
- Networking configuration and troubleshooting
- Installation and training in many third party tools for the HP3000
- System hosting, hot site
- High availability (clustering, shadowing, failover) solutions and disaster recovery
- We can help with system security, Sarbanes Oxley, PCI compliance issues and more.



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## **Performance Analysis / Capacity Planning**

Pro 3K says, “There only two real measures of system performance: online transaction response time and batch throughput.” If you systems are suffering we can provide the most comprehensive system tuning and performance analysis services available. By analyzing the CPU, disk and I/O, memory, and applications, we can recommend parameter changes, hardware configuration changes, and/or software tools to increase the productivity of your systems.

## **Application Development**

We provide expertise in all the application development languages used on the HP3000. From COBOL to COGNOS and anything in between, we can help you tweak a few columns on a report or re-write your entire application. Specific application expertise includes: manufacturing, warehouse, transportation, EDI, payroll, shop floor control, quality, inventory, accounting and more.

## **Migration Assistance**

In 2001 Hewlett Packard announced the end of life for the HP 3000 platform. In October 2003, the stopped selling the systems. Enough loyal HP 3000 customers were finding it hard to migrate off the platform, that HP has extended the end of life deadline twice; first from 2006 to 2008 and now from 2008 to 2010. HP will continue to take your support dollar, but the real experts at HP are moving on to their next challenge. Will your quality of support suffer? Pro 3K is here to help.

Since your running an HP 3000 today, you know about its resiliency, quality and reliability. The best choice for you may be to continue to run on your HP 3000. Even then, you may want to consider moving to a newer or larger system. From cost estimations, developing Requests for Proposals, all the way to a zero-defect move from your current system to the new one, Pro 3K will help you from start to finish.

And if you choose to re-write your application or buy a package and move your data, Pro 3K can support these efforts, by providing project management and application development support along with porting, conversion and data integration.

And when you complete your conversion, Pro 3K will be here. In the event you need access to your HP 3000 data long after your system is gone, we will have the facilities needed to restore your database and supply your data to you.



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## **Pro 3K is Committed to You**

Pro 3K will continue to support the HP3000 for as long as our customers care to run on this platform. The reliability of the HP 3000 is legendary. We think you will find our services legendary as well. Contact us today.

